

Fact sheet

Héma-Québec

**A great mission.
A great team.**

Mission

Created in September 1998, Héma-Québec's mission is to efficiently provide adequate quantities of safe, optimal blood components, substitutes, human tissues and cord blood to meet the needs of all Quebecers; provide and develop expertise and services, along with specialized and innovative products in the fields of transfusion medicine and human tissue transplantation.

Vision

Héma-Québec is driven by the commitment, support and recognition of its employees as well as the trust of its partners to remain the standard of quality and innovation with respect to the safe procurement of blood products, human tissues and stem cells.

Valeurs

- Authenticity and transparency
- Solving problems at the source
- Getting it right the first time
- Always thinking “customer”

Highlights

Héma-Québec is:

- Nearly 1,500 blood drive organizing committees;
- Approximately 16,000 volunteers;
- More than 1,300 employees;
- A board of directors made up of representatives from the entire transfusion chain;
- More than 300,000 blood donors handled every year during the 2,500 blood drives organized by community partners all over Québec;
- Some 1,250,000 recruitment calls made annually to inform donors of upcoming blood drives;
- Nearly 430,000 blood products delivered to hospitals in Québec for the 80,000 patients in need of blood transfusions;
- Three Globule Blood Donor Centres (Place Versailles, Place Laurier and at Héma-Québec's facilities located at 4045 Côte-Vertu Blvd. in Saint-Laurent.), as well as a mobile blood donation unit;
- Two facilities to serve hospitals in Québec: in Saint-Laurent and on the Université Laval campus in Sainte-Foy;
- Synonymous with safety, especially since many new safety measures have been implemented. A safe blood supply means providing adequate quantities of safe blood products in an efficient manner.



Saint-Laurent



Sainte-Foy

