



Blood Products  
Stem Cells  
Human Tissues

# FACT SHEET ABOUT HÉMA-QUÉBEC

## MISSION

Created in September 1998, Héma-Québec's mission is to efficiently provide adequate quantities of safe, optimal blood components, substitutes, human tissues and cord blood to meet the needs of all Quebecers; provide and develop expertise and services, along with specialized and innovative products in the fields of transfusion medicine and human tissue transplantation.

## VISION

Héma-Québec is driven by the commitment, support and recognition of its employees as well as the trust of its partners to remain the standard of quality and innovation with respect to the safe procurement of blood products, human tissues and stem cells.

## VALUES

- Authenticity and transparency
- Solving problems at the source
- Getting it right the first time
- Always thinking "customer"

## HIGHLIGHTS

Héma-Québec is:

- Nearly 1,500 blood drive organizing committees;
- Approximately 16,000 volunteers;
- Close to 1,300 employees;
- A board of directors made up of representatives from the entire transfusion chain;
- More than 300,000 blood donors handled every year during the 2,000 days of blood drives organized by community partners all over Québec;
- More than 1,200 000 recruitment calls made annually to inform donors of upcoming blood drives;
- More than 450,000 blood products delivered to hospitals in Québec for the 80,000 patients in need of blood transfusions;
- Three GLOBULE Blood Donor Centres (Place Versailles, Laurier Québec and at Héma-Québec's facilities located at 4045 Côte-Vertu Blvd. in Montréal), as well as a mobile blood donation unit to welcome donors;
- Two facilities to serve hospitals in Québec: in Montréal and on the Université Laval campus in Québec City;
- Synonymous with safety, especially through the reliable and effective measures implemented on a regular basis. A safe blood supply means providing adequate quantities of safe blood products in an efficient manner.



Héma-Québec Montréal facility



Héma-Québec Québec facility



GLOBULE Blood Donor Centres